# Rig Direct® cycle

## Rig Direct® services

### Well planning

**Well design and optimization**

Material selection and string design for each customer's well conditions.

**Product development and testing**

We resolve technical challenges and develop new technologies when necessary.

**Technical training**

Continuous learning is part of our culture and our value proposition for customers.

### Supply chain integration

**DemandSync™**

Our demand planning and inventory management service.

**RunReady™**

Delivery of pipe ready to be run in the well.

**Rig Returns**

Customers only pay for the pipes they use.

### Well integrity

**Running assistance**

Our field service specialists provide on-site support for well integrity by ensuring the right practices are followed and products are properly installed.

**Technical assistance**

Our experts conduct inspections, install buck-on sub-assemblies and give technical advice and training on Tenaris products and services.

**Equipment rental**

Provision of tools and ancillaries to properly run Tenaris products.

## Digital integration

**Virtual training**

We bring our continuous learning culture online to serve customers anywhere in the world.

**Rig Direct® Portal**

Place orders, track shipments and deliveries, manage rig returns and access invoices, mill test certificates and bills of lading – do all that on one consolidated digital platform.

**PipeTracer®**

With our digital solution, users can access products' technical specifications, including running guidelines, and create digital tallies, eliminating the need for manual measurement, improving accuracy and simplifying operations.

**WISer™**

Suite of digital solutions designed to support well integrity and enabled by PipeTracer® technology:

- Torque turn monitoring system
- iRun Casing® cloud-based tool

**Remote monitoring center**

24/7 real-time remote monitoring and field assistance.

Tenaris